

Delivered in partnership by



Sandwich Town Tidal Defences

March 2014

End of Year One Questionnaire – your feedback

1. How knowledgeable do you feel about the works being carried out and the benefits of the Sandwich Town Tidal Defence scheme?
 - Extremely
 - Very
 - Moderately
 - Slightly
 - No knowledge

2. How did you find out about our scheme? (please tick all relevant answers)
 - Information board at Sandwich Quay
 - By email
 - Post - hand delivered information
 - Talked to Environment Agency or site staff
 - Attended drop-in session
 - Read about works in local newspaper / heard about works on radio or TV
 - Read about the works and updates on the Environment Agency website
 - I wasn't aware of the works
 - Other (please specify)

3. Please rate our communications about the scheme. (Have our communications been timely, and provided enough information about the ongoing works and the expected impacts?)
 - Excellent
 - Good
 - Satisfactory
 - Poor

4. Would you like more frequent updates?
 - Yes - if so how often? Fortnightly/Monthly/Quarterly
 - No - I'm happy with the amount of updates I receive.

5. How would you like to receive these updates?

6. Would you like to be added to our email distribution list?

Yes (please confirm your email address below)

No

Email address:

7. Is there anything you think we could do to improve the way we have communicated with you about the scheme?

8. Our contractors Jackson Civil Engineering's are carrying out the construction works.

Please rate their performance during the project so far (1=poor, 5=excellent)

	1	2	3	4	5
Considerate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Productivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Behaviour	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below for any further comments about the scheme. If you would like a reply, please include your contact details.

Thank you for taking the time to complete our 'End of Year One Questionnaire'.

If you have any questions or comments or would like to know more about the works, please contact Louise Sturgeon on 07831 481398 or email: SandwichTownTidal@environment-agency.gov.uk

How we use your personal information

The Environment Agency will use the information you supply on this form to provide you with updates about this project and to respond to any suggestions, or questions you may have regarding our work. We may also process or release the information to consult with other relevant bodies and government departments; carry out research and development work on environmental issues, and to assess whether customers are satisfied with our service.

The information you provide may also be used to respond to requests for information under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004 (if the Data Protection Act allows). We may pass the information on to our agents or representatives to do these things for us.